

**MINUTES OF THE**  
**REDGATE MEDICAL CENTRE/SOMERSET BRIDGE MEDICAL CENTRE**  
**PATIENT PARTICIPATION GROUP MEETING**  
**HELD ON WEDNESDAY 22<sup>ND</sup> JUNE 2017**  
**AT REDGATE MEDICAL CENTRE**

**Present:**

Janet Royston , Patient Rep, SBMC	John Mitchell, Patient Rep, RMC
Elsa Gell, Patient rep, SBMC	John Sealey, Patient Rep, RMC
David Preece, Patient rep, RMC	
Allison Scott, Receptionist/Carers Champion	Kathy Bartley, Practice Manager

**1. Welcome and Introductions**

Members of the group were welcomed to the meeting.

**2. Apologies**

Apologies were received from Phyllis Smith, Clair Brown, Sue Boulton, Evelyn Riches

**3. Actions Arising from the Notes of the last Meeting**

Sustainability Transformation Plan – Nothing further to report with regards to the STP at this time. Janet informed the meeting that she was due to attend the next PPG Chairs Network meeting on 10th July and will provide an update at the next PPG meeting.

Practice Update

Improved Access – Under the new Improved Access arrangements Redgate is now open on Tuesday evening until 8 pm for routine GP and nurse appointments. Until I.T and governance issues are resolved practices in Bridgwater are currently only seeing their own registered patients during Improved Access sessions. However in the near future patients will be able to book into allocated slots for a routine GP/nurse appointment at any local practice. Kathy explained that the decision to move opening hours from a Saturday morning to a Tuesday evening was taken to ensure that there was adequate practice opening within the Bridgwater Federation from 8 am – 8 pm Monday to Friday and on Saturday mornings.

Nursing Team – Kathy reported that the practice has now successfully recruited a successor following Diane Chamberlain's retirement earlier in the year. Sadly, for personal reasons, Stewart Harding will be leaving the practice in September. His replacement had also now been appointed.

## In Charley's Memory

The practice recently met with representatives from the In Charley's Memory (ICM) Charity and have agreed to host ICM counsellors at both practices on a regular basis. Counsellors are available to support young people aged 11-25 years with mental health concerns.

## Singing Group

The practice is very keen to establish a singing group. Kathy will discuss this further with Dawn, HCA on her return from sick leave.

## Stockmoor Lodge

Kathy reported that she had recently met with care home staff to explore ways for more joined up working. The Care Home are currently looking at engaging the local primary school and shops to help become a dementia friendly community. The care home welcomed the thoughts of the PPG on how this could be achieved. Kathy will invite representatives from the care home to the next meeting.

## **4. Community Garden Official Opening**

The practice intends to hold an Official Opening of the Redgate Community Garden on Tuesday 18<sup>th</sup> July, 12.30 pm. Members of the PPG were warmly invited to attend.

On the day a plant/produce sale will take place with all proceeds going to the Garden project. Donations for the sale were encouraged.

Members of the group suggested contacting Andy Slocombe and Jeff Searle for publicity of the event. David provided details of local councillors who might like to attend.

## **5. Summer Newsletter**

Suggestions for the newsletter were sought. These were:-

Redgate Community Garden official opening, Electronic Prescribing Service (EPS), In Charley's Memory Counselling Service, Singing Group, Zing health trainers, sun safety.

## **6. Any Other Business**

John M enquired why there are no signs up outside the front entrance Somerset Bridge for Dr Mengu and Dr Tyler. Kathy to arrange for additional signs to be purchased.

## **7. Date and Time of Next Meeting**

10.30 am, Wednesday 2<sup>nd</sup> August 2017, Redgate Medical Centre