

**MINUTES OF THE**  
**REDGATE MEDICAL CENTRE/SOMERSET BRIDGE MEDICAL CENTRE**  
**PATIENT PARTICIPATION GROUP MEETING**  
**HELD ON WEDNESDAY 20<sup>TH</sup> SEPTEMBER 2017**  
**AT SOMERSET BRIDGE MEDICAL CENTRE**

**Present:**

Phyllis Smith, Patient Rep, RMC	John Mitchell, Patient Rep, SBMC
Sue Boulton, Patient Rep, RMC	John Sealey, Patient Rep, RMC
David Preece, Patient Rep, RMC	Allison Scott, Receptionist

**1. Welcome and Introductions**

Members of the group were welcomed to the meeting

**2. Apologies**

Apologies were received from Janet Royston, Clair Brown, Elsa Gell and Pat Crick

**3. Actions arising from the notes of the last meeting**

AS updated the group on the recently introduced 'Electronic Prescribing Service', following comments made at the last meeting regarding a discrepancy over the nominated pharmacy. A few initial teething problems are now being eradicated as time goes on and overall (from a receptionist's point of view) the transition has gone very well.

An allotment meeting has been arranged for Tuesday 3<sup>rd</sup> October, AS will provide more details to the group when available.

Details of the activities at the Bridgwater Arts Centre on World Mental Health Day on the 10<sup>th</sup> October were given to the group. Sue and David hope to attend if possible and will feed back to the group at the next meeting.

**4. Singing Group**

An initial meeting of interested parties is taking place at Stockmoor Lodge on Tuesday 24<sup>th</sup> October. Barbara Lee, Business Manager at Stockmoor Lodge is more than happy to host the singing group and maybe the residents can join in or just sit back and enjoy the entertainment!! AS or KB will contact everyone on the list to confirm the date, time and venue.

## **5. Social Referrals**

KB is preparing a report to present to the GPs to encourage them to refer patients to the various activities Pilates, Gardening Group etc.... The referral form that KB has produced was shown to the group and approved by all. There was a concern that the GPs would not have the time to discuss the options and complete the form within the appointment time. This can be discussed at the clinical meeting.

## **6. Carers Champion Workshop**

AS and KB are attending a Carers Champion event being held by Carers Voice Somerset who are taking over the Carers Support service from Compass Carers in October. We discussed the problems that carers face due to their commitment and how difficult it can be to have a life of their own. AS will report the outcome of the event at the next meeting.

## **7. Staff Update**

We are saying good-bye to Stewart Harding on the 20<sup>th</sup> October which will be hard as he has been a very much liked member of the nursing team. Callum Gardiner, our new nurse has settled in well and today KB has interviewed prospective nurses for the current vacancy. We have recently been advertising for a receptionist and have had a great response and hope to recruit a successful applicant in the near future to join our reception team.

## **8. Any Other Business**

No other matters were raised.

## **9. Date and Time of Next Meeting**

Wednesday 1<sup>st</sup> November 2017 at Redgate Medical Centre